



Privacy Policy

Effective Date: 01/11/2024

1. Introduction

Welcome to Euro Dental Hub (“Company”, “we”, “our”, “us”). We are committed to protecting your personal information and your right to privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website www.eurodentalhub.com, use our services, or engage with us in any other way. By using our services, you agree to the collection and use of information in accordance with this policy.

2. Information We Collect

We may collect and process the following types of personal data:

- **Personal Identification Information:** Name, email address, phone number, postal address, date of birth, passport details.
- **Health Information:** Dental records, medical history, treatment plans, prescriptions, and other health-related information.
- **Financial Information:** Payment details, billing address, credit card information, bank account details.
- **Usage Data:** IP address, browser type, pages visited, time spent on pages, and other diagnostic data.
- **Communication Data:** Records of your communications with us, including emails, phone calls, and messages.

3. How We Use Your Information

We use the information we collect in the following ways:

- **Service Provision:** To provide and manage our dental tourism and prosthetics services, including scheduling appointments, coordinating travel arrangements, and delivering dental treatments.
- **Communication:** To communicate with you regarding appointments, treatments, customer service, and updates about our services.

- **Payment Processing:** To process payments, manage billing, and handle financial transactions.
- **Personalization:** To personalize your experience on our website and tailor our services to your preferences.
- **Improvement:** To improve our website, services, and customer experience based on your feedback and usage patterns.
- **Legal Compliance:** To comply with legal obligations, resolve disputes, and enforce our agreements.
- **Marketing:** To send you promotional materials and updates about our services, with your consent.

4. Sharing Your Information

We may share your information with:

- **Service Providers:** Third-party companies that help us provide our services, such as payment processors, dental clinics, travel agencies, and IT service providers. These third parties are obligated to protect your information and use it only for the purposes we specify.
- **Legal Authorities:** If required by law, regulation, or legal process, or to protect our rights, property, or safety, or that of others.
- **Business Transfers:** In the event of a merger, acquisition, or sale of assets, your information may be transferred to the new owner.

5. Data Security

We implement appropriate technical and organizational measures to protect your personal data from unauthorized access, use, or disclosure. These measures include encryption, access controls, and secure storage.

6. Your Rights

You have the right to:

- **Access:** Request access to the personal data we hold about you.
- **Correction:** Request correction of inaccurate or incomplete data.
- **Deletion:** Request deletion of your personal data, subject to certain exceptions.
- **Restriction:** Request restriction of processing your data under certain conditions.
- **Objection:** Object to the processing of your data for direct marketing purposes.
- **Data Portability:** Request a copy of your data in a structured, commonly used, and machine-readable format.

- **Withdraw Consent:** Withdraw your consent at any time where we rely on your consent to process your data.

7. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your experience on our website. Cookies are small data files stored on your device. You can control the use of cookies through your browser settings. However, disabling cookies may affect the functionality of our website.

8. International Data Transfers

Your information may be transferred to and processed in countries other than your own. We ensure that such transfers comply with applicable data protection laws and that your information remains protected.

9. Retention of Data

We retain your personal data only for as long as necessary to fulfill the purposes for which it was collected, including legal, accounting, or reporting requirements. When your data is no longer needed, we will securely delete or anonymize it.

10. Children's Privacy

Our services are not intended for individuals under the age of 18. We do not knowingly collect personal data from children. If we become aware that we have collected personal data from a child without parental consent, we will take steps to delete such information.

11. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on our website and updating the effective date. We encourage you to review this policy periodically for any updates.

12. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

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